

Kelsey Construction is committed to delivering civil construction services of consistent quality that meet client requirements.

Our team applies proven expertise to provide reliable outcomes, minimise defects, and achieve agreed specifications.

Our commitment is to:

- ❖ Deliver services in line with contractual and client requirements, meeting or exceeding quality expectations;
- ❖ Complete projects within agreed timeframes, supporting reliable and on-time delivery;
- ❖ Execute projects in alignment with ISO 9001:2015, applicable legal, regulatory, and contractual requirements; and
- ❖ Work towards continuous improvement.

The objectives framework we will use to pursue this commitment is:

- ❖ Monitor the quality of our services through inspections and reviews against client and project requirements;
- ❖ Monitor project timelines and delivery against agreed schedules;
- ❖ Encourage the team to deliver quality workmanship and reduce rework or defects;
- ❖ Ensure suppliers and contractors meet competency and quality-related requirements;
- ❖ Provide staff with training, information, and supervision to support quality outcomes; and
- ❖ Set measurable quality objectives and targets, guided by our [Operational Objectives](#), which will be monitored regularly.

This policy is communicated throughout our organisation and displayed in visible locations. To support transparency, we will communicate this to all clients, contractors, regulatory bodies, and other interested parties as required.

A handwritten signature in black ink, appearing to read 'Alex Kelsey'.

Alex Kelsey - Managing Director
01/09/2025